



TR02-rt TRACKSOLID includes SIM card Canada (Subscription Fee 20\$)

## Your GPS has been activated

### Mobile app and PC Login ID

Login ID

Password: **888888**

### Plug and Play:

Please complete the following steps and the GPS is ready for tracking:

- Plug the GPS to car power source (3 LED lights will blink for 1 minutes)
- Setup your smartphone for real time tracking app
- For Android/iOS install "tracksolid" by JIMI software
- For PC web tracking [www.tracksolid.com](http://www.tracksolid.com)

Move your vehicle to direct open sky for 2 minutes and you should be able to see your first location on your Smartphone app. May needs to refresh the location app. Always use the cigar connector to get your first location; thereafter you may use the split wire for hiding the GPS.

### LED Indicator

A properly working GPS will have the following LED indicator (after 2 minutes power on)

Power – Red light is slow flashing

GPS – Blue light is continuously on

GSM – Green light is continuously on

GPS goes to stealth mode in 5 minutes (all LED off), the lights will start again when vehicle ignition start. (in stealth mode, the GPS is still tracking).

### Subscription Fee Payment in \$CAD

Annual subscription plan at **C20\$ per month per GPS at C\$240 for 12 months**, invoice to come 10 days before trial expiry through Paypal or Amazon. The packages fee includes unlimited data plan, real time tracking app, 5 months rolling history, and PC web tracking and tech supports. SIM card is already activated and the 30 days trail period starts when you email request for activation. Thinkrace Inc. has setup a corporate plan with Rogers Canada to give you the lowest discount on unlimited data plan.

### 4 Additional Subscription Fee Price Plan in \$CAD

You can select your plan from your Invoice (email to come)

*12 months – at C\$20/month, 50% saving (default)*

*06 months – at C\$24/month, 40% saving*

*03 months – at C\$28/month, 30% saving*

*01 month – at C\$40/month, 0% saving*

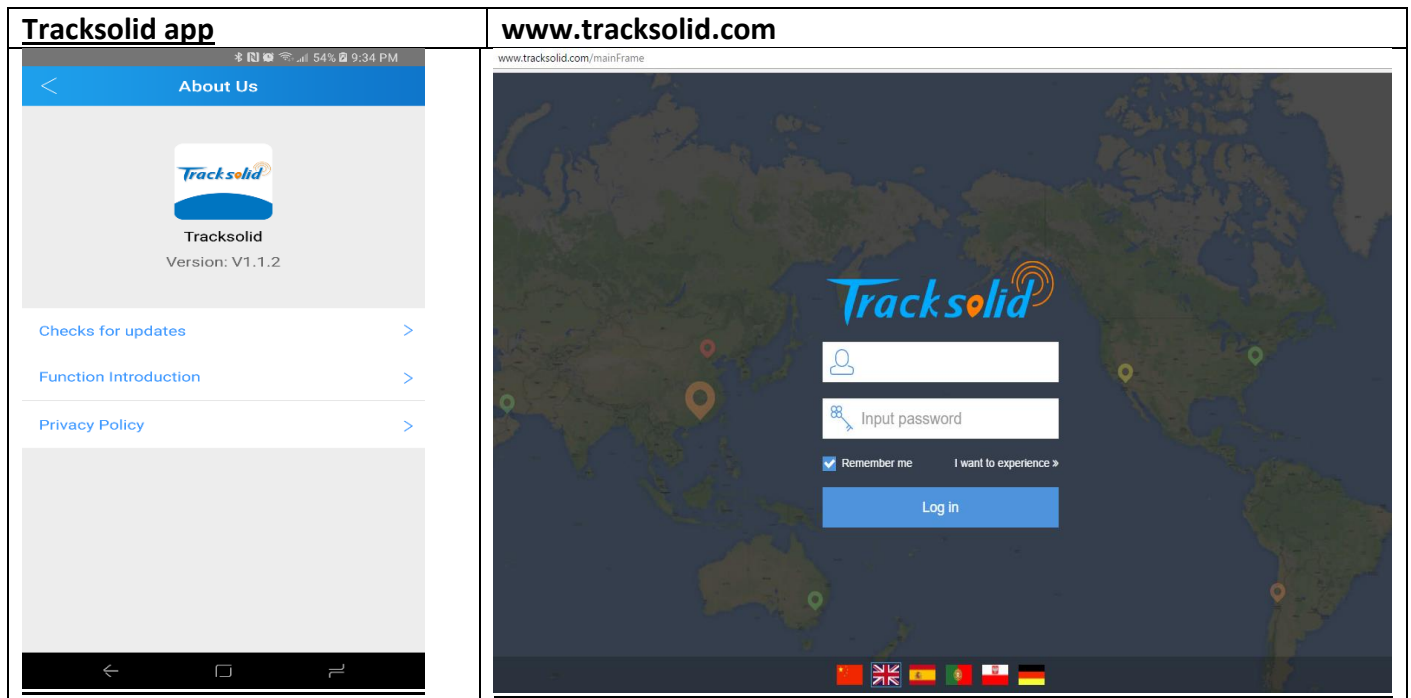
### Warranty

All warranty will be void if GPS SIM card is taken out; services will be STOPPED if misused of GPS wireless network. All new GPS have 1-year+ warranty. GPS remain under warranty when account remain continuous active subscription.

## Notes:

- The white user manual in the GPS box is for reference only. You may review the booklet; However, this THINKRACE setup manual is specific for Canada user.
- After you have your first location, you may try moving the GPS devices in the car glove compartment or in car trunk (if no location signal, then you need to move to other places in the vehicle).
- Location display speed are greatly influence by the internet traffic; therefore, expects some delay between 1 – 4 pm EST
- tracksolid app provide all the functions you need except for reporting, use [www.tracksolid.com](http://www.tracksolid.com) for reporting
- Better to connect the GPS to constant vehicle power sources, for ignition control power there will be an initial 60 seconds delay for GPS cold boot
- This GPS will also track in USA without roaming charges
- We keep the historical location data for the latest 5 months; however, we provide an excel download to your PC in [www.tracksolid.com](http://www.tracksolid.com)
- In playback location, if today have no data, then select yesterday
- Not all functions are applicable to your GPS model

## There are 2 tracking platforms one for mobile app and one for PC



## There are 4 reports in [www.tracksolid.com](http://www.tracksolid.com) (goto Report function)

- |                  |   |
|------------------|---|
| Moving Overview  | - Grand Total mileage for the period  |
| Mileage Report   | - Total mileage for each trip   |
| Overspeed Report | - Default at 100km/hour (record will only be generated if over 10 seconds above the velocity) |
| Parking Report   | - Each stoppage record over 10 minutes  |
| Idling Report    | - not applicable  |
| Ignition Report  | - not applicable  |

Tracksolid Help Business Logs Current Time : 2017-05-25 18:39:34  
Hello , Franky Modify Change Password Logout

Platform Report Device Management Settings Business Logs

democanada(3/3)

Enter user name/account

- Franky(Stock636/Total642)
- North America Thinkrace Inc(2/6)
  - democanada(3/3)
    - Sagar Popalibrampton On(1/1)

Motion ... Alert St... Device ...

Moving Overview

**Mileage Report**

Overspeed Report

Parking Report

Idling Report

Ignition Report

---

**Mileage Report**

Device Name: 351608083469051 Statistical mode: Mileage

Time: Today Yesterday This week Last week **This mo...** Last mo... 2017-05-01 00:00 2017-05-25 23:59 Search Export

Total mileage **242.580** KM, Total time **7H 2M 2S**

| No. | Device Name      | Device IMEI     | Start time          | End time            | Start position               | End position                 | Total mile... | Total time | Averag... |
|-----|------------------|-----------------|---------------------|---------------------|------------------------------|------------------------------|---------------|------------|-----------|
| 1   | frankyTR02-69051 | 351608083469051 | 2017-05-25 11:29:11 | 2017-05-25 11:32:44 | <a href="#">View address</a> | <a href="#">View address</a> | 2.35          | 0H 3M 32S  | 39.94     |
| 2   | frankyTR02-69051 | 351608083469051 | 2017-05-25 10:43:37 | 2017-05-25 10:48:10 | <a href="#">View address</a> | <a href="#">View address</a> | 1.68          | 0H 4M 33S  | 22.16     |
| 3   | frankyTR02-69051 | 351608083469051 | 2017-05-24 21:19:42 | 2017-05-24 21:20:27 | <a href="#">View address</a> | <a href="#">View address</a> | 0.37          | 0H 0M 45S  | 30.33     |
| 4   | frankyTR02-69051 | 351608083469051 | 2017-05-24 20:23:41 | 2017-05-24 20:57:39 | <a href="#">View address</a> | <a href="#">View address</a> | 20.58         | 0H 33M 58S | 36.36     |
| 5   | frankyTR02-69051 | 351608083469051 | 2017-05-16 19:49:48 | 2017-05-16 20:11:50 | <a href="#">View address</a> | <a href="#">View address</a> | 17.05         | 0H 22M 1S  | 46.49     |
| 6   | frankyTR02-69051 | 351608083469051 | 2017-05-16 19:22:28 | 2017-05-16 19:27:47 | <a href="#">View address</a> | <a href="#">View address</a> | 2.71          | 0H 5M 18S  | 30.76     |
| 7   | frankyTR02-69051 | 351608083469051 | 2017-05-16 17:17:18 | 2017-05-16 17:24:25 | <a href="#">View address</a> | <a href="#">View address</a> | 3.35          | 0H 7M 7S   | 28.29     |
| 8   | frankyTR02-69051 | 351608083469051 | 2017-05-16 14:19:36 | 2017-05-16 14:26:29 | <a href="#">View address</a> | <a href="#">View address</a> | 2.72          | 0H 8M 52S  | 18.41     |
| 9   | frankyTR02-69051 | 351608083469051 | 2017-05-16 12:56:36 | 2017-05-16 12:59:58 | <a href="#">View address</a> | <a href="#">View address</a> | 1.48          | 0H 3M 20S  | 26.67     |
| 10  | frankyTR02-69051 | 351608083469051 | 2017-05-15 21:02:06 | 2017-05-15 21:17:39 | <a href="#">View address</a> | <a href="#">View address</a> | 16.24         | 0H 15M 33S | 62.68     |

Previous page 1 2 3 4 5 Next page Go 10 records per page

## Device Management in [www.tracksolid.com](http://www.tracksolid.com) (user parameter setting)

Device Edit

**Essential information**








Device IMEI : 351608083463898 Model : TR02

Device Name : TR02-63898 Device SIM card No... :

Group : Default group Activated date :

License plate No. : Platform expire dat... :

Driver name : Expire time : Please choose

Telephone : Range of use :       

ID Number : SN :

Car frame Number : Engine number :

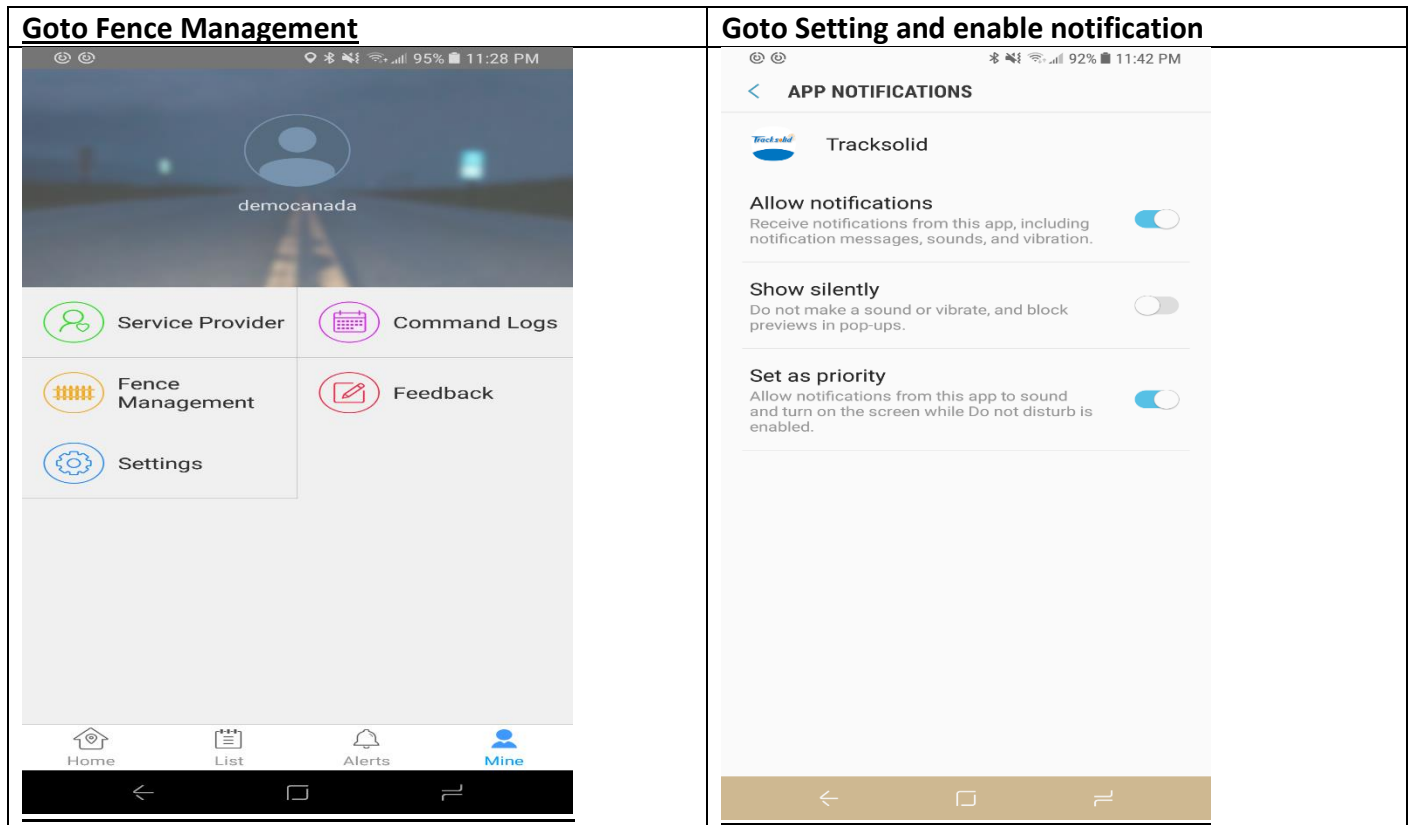
Overspeed : 100 KMH Duration time : 5 Seconds

Remark :

**Install information**

Save Cancel

**For phone alerts (setting GEO-Fence Management), your cellphone may need to enable the app for notification**



**Common Problems and Solutions**

After first 2 minutes, If GSM green light is not continuously on, please move to another location where there is Rogers cell tower(may not have cell signal in Northern Canada)

After first 2 minutes, If GPS blue light is not continuously on, please move to open sky (GPS does not work indoor or basement)

If GPS does not work, please install the GPS in another vehicle for testing

For software problems, may needs to re-install app, or reboot PC

We can also provide remote GPS diagnostic by keeping the **GPS power on** (than eMail to [franky@thinkrace.com](mailto:franky@thinkrace.com) with your 5 digits or user ID, and describe the problems)

**For Technical Support:**

|   |   |  |
|---|---|--|
| Canada Branch Office (Vancouver, BC):<br><b>franky@thinkrace.com (preferred choice)</b><br>778 238 9666 (SMS/Voice mailbox) | China Head Office:<br>www.thinkrace.com | All eMail reply within<br>12 hrs, 7 days a week. |
|---|---|--|